



www.dolphinbaypoolservices.com
email: info@dolphinbaypoolservices.com
phone: +1 832 277 1666

Pool Service Agreement

First Name

Last Name

Mobile

Phone

Email

Address

Notes: (Gate code or any instructions)

Billing Options

Billing Preference	Email (Preferred)	Postal Mail
Payment Preference	Credit Card	
	Check	
	Zelle	
	other	

Service Plan Options (Check Page 2 for more details)

Silver Plan - Chemicals Only

Gold Plan - Chemicals & Skimmer Clean out

Platinum Plan - Chemical, brush pool, vacuum pool, empty skimmer

Weekly Service Includes:

- *** Maintain Proper Water balance
(chlorine, Ph, alkaline, calcium hardness, conditioner level
and salt if applicable)
- *** Empty basket weekly
- *** Brush Tiles, walls and steps as needed
- *** Maintain a written record of the services
- *** Email service report after each visit detailing work done and if any issues

Note: Dolphin Bay Pool Services reserves the right to skip up to (4) weeks of service per year due to holidays and if any sick days.

NEW MEMBERSHIP PLANS



SILVER

Professional technician tests your pool's water chemistry weekly

Proper amounts of chemicals are added to your pool each visit

\$95 + Tax / Month

MOST POPULAR



GOLD

Professional technician tests your pool's water chemistry weekly

Proper amounts of chemicals are added to your pool each visit

All baskets will be emptied each visit - skimmer, pump suction, and pool cleaner

Detailed report will be left showing all levels and chemicals added

\$120 + Tax / Month



PLATINUM

Includes everything from Silver & Gold Plans

Top of pool will be skimmed

Pool will be vacuumed

Filter pressure checked

Backwash filter - as needed

Clean salt cell - as needed

Inspect equipment for leaks and/or functionality

Monitor water level and notify home owner if water needs to be added

Detailed report will be left showing all levels and chemicals added

\$185 + Tax / Month

Agreement

1. Safety Issues: The homeowner/resident is responsible for maintaining code compliance with the city on issues such as fencing and gates, backwash/waste lines and all other applicable safety issues.
2. Water Level: If water is needed, we will let the customer know. It is the homeowner's responsibility to maintain proper water levels.
3. Chemicals: All basic chemicals are included and stored on our vehicles. All other chemicals such as algaecides, phosphate removers, shock, calcium hardness, stabilizers, and salt.
4. Payment Terms: Service is billed at the beginning of the month for that current service month and must be paid by the 1st of the same month to ensure uninterrupted service. Repairs are billed when completed. You can also pay using all major credit cards. Unpaid bills will result in suspension or cancellation of service. All past due invoices are due to late fee.
5. Access To Your Pool: Locked Gates: Please provide a combination lock or 2 copies of the gate key to provide uninterrupted service. If I the event, we arrive on our regularly scheduled day and we are not able to access the pool there will be no credit for this missed visit.
6. On Rainy Days: Only a chemical service and emptying on baskets will be performed. (No refunds will be given for this type of service.)
7. Termination: Service may be terminated by either party with 2 weeks' advance notice. However, service is billed at an annualized process. If you need service for the summer month only, your billing may increase.
8. Pets: The homeowner/resident is responsible for containing and restraining their pets.
9. Additional Cleanup Charges: In the event that the pool is unusually dirt at time of service is started or in the event that the pool receives excessive debris and or dirt load due to homeowner/resident, landscaping or poor draining, there will be an additional charge which will vary depending on severity of debris. Please make sure your landscape is in-order prior to monsoon season to prevent additional charges.
10. Repairs: All major repairs will be communicated and approved by the customer prior to service. Any repairs over \$300 require 50% deposit before work can begin. Any repairs under \$50 will be done as matter of routine maintenance.
11. Filtration System Maintenance: Need to be kept in good operating order. Sand filter media should be changed every 5 years. D.E. Filters should be broken down and cleaned every year. Cartridge Filters should be broken down and cleaned every six months.
12. Liability: Under the terms of this agreement, Dolphin Bay Pool Services will not be held responsible for any staining of plaster. Since plaster is composed of natural materials, a certain amount of shading, staining and color variation is to be expected. Different forms of staining occur in all pools and with proper chemistry can be held to a minimum.

Dolphin Bay Pool Services, its employees and/or independent contractors agree to provide swimming pool maintenance in a responsible manner. "To the fullest extent permitted by law, the Customer shall indemnify and hold harmless the Dolphin Bay Pool Services, its Owner, employees and/or independent contractors, and agents of any of them from and against claims, damages, losses and expenses, including but not limited to attorney's fees, arising out of or resulting from performance of the Subcontractor's Work under this Agreement, provided that any such claim, damage, loss or expense is attributable to bodily injury, sickness, disease or death, or to injury to or destruction of tangible property(other than the Work itself), but only to the extent caused by the negligent acts or omission of the Subcontractor, the Subcontractor's Sub-contractors, anyone directly or indirectly employed by them or anyone for whose acts they may be liable, regardless of whether or not such claim, damage or loss or expense is caused in part by a party indemnified hereunder. Such obligation shall not be construed to negate, abridge, or otherwise reduce the other rights or obligations of indemnity which would otherwise exist as to party or person described in this section.

Dolphin Bay Pool Services Signature

Date

The above prices and specification are satisfactory and are hereby accepted. I hereby authorize you to do the work and agree to pay according to the terms outline in this agreement. ALL PRICES ARE SUBJECT TO CHANGE.

Customer Signature

Date